

Warranty & Claims Department

803 Belden Road

Jackson, MI 49203

Toll Free #: 1-866-850-4447

Email: kaycanwarranty@saint-gobain.com



Claim Number: \_\_\_\_\_

**! WARNING**

Missing information will DELAY resolution!

Name: \_\_\_\_\_ Name: \_\_\_\_\_  
(Home/property owner - first and last name) (Spouse or secondary owner, if any)

Complaint Address: \_\_\_\_\_ Mailing Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email: \_\_\_\_\_

1. Property Type:  Single-Family Home  Rental  Co-Operative Housing  
 Duplex  Condominium  Commercial/Business/Other

2. Ownership:

**A. Did you own the property when the product was installed?**

Yes  No *If No, date purchased: \_\_\_\_\_*

NOTE: Answer Yes, if you purchased or had built a new construction property. In other words, were you the first person to physically live/reside within the property?

**B. You must provide Proof of Ownership** (please provide at least one of the following):

Copy of Property Deed  Copy of a Current Mortgage Statement  
 Copy of a Currently Dated Property Tax Record

3. Name of siding profile: \_\_\_\_\_ Color: \_\_\_\_\_ Profile: (ex: D4" D5", etc) \_\_\_\_\_

4. Wall(s) affected (Check **only** those affected - *identify the left & right walls as if viewing from the front of the property*):

Front  Back  Left  Right  Others \_\_\_\_\_

5. Date of product installation: Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

6. Number of squares on building: Total \_\_\_\_\_ Amount Affected \_\_\_\_\_

(1 square = 10' x 10' area)

7. What is the nature of the problem: \_\_\_\_\_

8. Who supplied the material?

Company: \_\_\_\_\_ Contact: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_ Phone #: \_\_\_\_\_

**9: Submit Photos - REQUIRED**

A. Exterior Full Wall Photos: **Front, Back, Left, Right** -- (4 Photos minimum showing entire height and width of each side of the home).

B. Close-Up: Take as many close-up photos as necessary to show the concern.

**10. Proof of ABTCO Building Product - REQUIRED**

Please submit proof material is ABTCO manufactured product.

(Documentation examples for Proof of ABTCO Building product).

Original Invoice/Receipt OR Builder/Contractor Contract/Quote/Bid stating ABTCO Building Products

Copy of Dated Applicable Warranty

Sample of the Siding Installed or a Leftover Piece

Box End Label